

<Date>

<First Name><Last Name>

<Title, Title>

<Address, Address>

<City, State ZIP>

<Phone Number>

Dear <First Name><Last Name>

FICO and the credit bureaus have announced that they will raise their prices for credit checks, starting in January 2023. FICO is a data analytics company focused on credit scoring services that are supplied to the three major credit bureaus (Equifax, Experian and TransUnion) used by CDK Global to provide CDK Credit Check.

Due to the price increase from FICO, and the bureaus' corresponding price increase imposed on CDK, you should expect to see an increase for the FICO Score and the Bureau report. This will begin to be reflected on your February 2023 invoice, which reflects your January 2023 transactions.

We appreciate the opportunity to serve you and will continue investing in driving innovation in our solutions that deliver greater value and help you sell and service more vehicles and better operate your business. Please contact us at billing.info@cdk.com if there is any additional information we can provide.

Sincerely,

CDK Global